



PRODUCT REPAIR OR RETURN FORM

*** COMPLETE THIS FORM, Attach Proof of Purchase information and SUBMIT TO: steve@omnipro.ca

Obtain approval number BEFORE sending product back to OMNI: APPROVAL NUMBER: _____

COMPANY OR INDIVIDUAL NAME: _____

ADDRESS: _____

PHONE: _____ FAX: _____ EMAIL: _____

CONTACT NAME: _____ YOUR PO #: _____

DATE SUBMITTED: _____

DROPPED OF AT OMNI?: _____ Or, WILL BE SHIPPING VIA: _____ TRACKING NUMBER: _____

PRODUCT MANUFACTURER: _____

MODEL # OR NAME: _____ SERIAL NUMBER: _____

PLEASE CHECK REASON FOR RETURN: CREDIT: _____ EXCHANGE: _____ REPAIR: _____ OTHER: _____

ORIGINAL PO#: _____ OMNI SO#: _____

TO AVOID DELAYS IN PROCESSING, PLEASE PROVIDE AS MUCH DETAIL AS POSSIBLE - FOR REPAIRS CHECK APPLICABLE DETAILS BELOW

PLEASE NOTE: All non-warranty items will require an estimate to be approved before repairs will be undertaken

**** Proof of purchase should clearly indicate the s/n and date of sale to the end user

PURCHASE DATE: _____ WARRANTY (Y/N): _____ POP ATTACHED (Y/N): _____

EXTENDED WARRANTY (Y/N): _____ # of Years: _____ MANUFACTURER'S DEFECT (Y/N): _____

INTERMITTENT PROBLEM?: _____ PHYSICAL DAMAGE?: _____ PART MISSING?: _____

DOESN'T POWER UP?: _____ DOESN'T CHARGE?: _____ POOR BATTERY LIFE?: _____

CHARGER INDICATES FAULT?: _____ WATER DAMAGE?: _____ NO PTT?: _____

NO RECEIVE (RX)?: _____ NO TRANSMIT (TX)?: _____ POOR RX SENSITIVITY?: _____

LOW TRANSMIT POWER?: _____ NO DISPLAY?: _____ DEFECTIVE DISPLAY?: _____

DOESN'T DECODE TONES?: _____ DOESN'T DECODE MESSAGES?: _____

NO INTERNAL MIC AUDIO?: _____ NO EXTERNAL MIC AUDIO?: _____

LOW OR DISTORTED RECEIVE AUDIO?: _____ LOW OR DISTORTED TX AUDIO?: _____

NOISY OR DEFECTIVE VOLUME CONTROL?: _____ BAD SPKR/MIC JACKS?: _____

DAMAGED ANTENNA OR ANTENNA JACK?: _____ DAMAGED POWER CONNECTOR?: _____

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